

Southern 360

Services and Support Offer



Grants & other monetary support for Residents

Name	Details	Contact
Education fund	Up to £500 for education and training (Sir Ashley Bramall). General needs and Sheltered only. Guidance and Application here	Hannah Martin grants@shgroup.org.uk
Employment support fund	Up to £500 for employment related expenses – referrals via SHG staff members	Community Investment Hotline 0300 020 0549 Community.investment@shgroup.org.uk
Gardening Neighbours	Up to £500 to improve community spaces. Guidance and Application here	Hannah Martin grants@shgroup.org.uk
Making lives better	Up to £1,000 for community projects Grants	Hannah Martin grants@shgroup.org.uk
Financial Inclusion Fund	For residents receiving support from our Financial Inclusion Team, this is emergency/crisis funding to support individuals and households. Grants for emergency food shops, utility top ups, white goods etc...	Community Investment Hotline: 0300 020 0549 Community.investment@shgroup.org.uk
Provision of essential items inc white goods for residents in need	Essential items for people up to a value of £250	Community Investment Hotline: 0300 020 0549 Community.investment@shgroup.org.uk
Warm Home Discount	Support with applications to access up to £140 off gas/electricity costs for eligible residents. August – Dec only	Community Investment Hotline 0300 020 0549 Community.investment@shgroup.org.uk

Digital Support Offer

We are digital	Up to 6 hours free tuition, one-to-one support plus equipment if required (computer/laptop/tablet and Wi-Fi) WAD Guidance Notes	Community Investment Hotline 0300 020 0549 Community.investment@shgroup.org.uk
Equipment	Free devices for households who need them. Particularly for school aged children and students – must be referred by SHG staff. Referral Form. Guidance Notes	Community Investment Hotline 0300 020 0549 Community.investment@shgroup.org.uk



Financial Support Offer

Financial Skills Officers	Face to face and remote 121 support for residents with welfare benefits, budgeting advice, ncome maximisation and appeals Full FSO Service Offer can be found here	Community Investment Hotline 0300 020 0549 Community.investment@shgroup.org.uk
Financial Inclusion Fund (Hardship)	For residents receiving support from our Financial Inclusion Team, this is emergency/crisis funding to support individuals and households. Grants for emergency food shops, utility top ups, white goods etc...	Community Investment Hotline 0300 020 0549 Community.investment@shgroup.org.uk
Community Investment Support Service	Provide triaging and over the phone support for residents with welfare benefits, budgeting advice and income maximisation	Community Investment Hotline 0300 020 0549 Community.investment@shgroup.org.uk
Furniture & Flooring offer	Support with basic items and essential furniture packages. Furniture Referral Form and Guidance	Community Investment Hotline 0300 020 0549 Community.investment@shgroup.org.uk
Food and Fuel offer	Referral to foodbanks/pantries in some areas. Food and fuel vouchers can be accessed by residents in need of short term support	Community Investment Hotline 0300 020 0549 Community.investment@shgroup.org.uk

Employment Offer

Supporting people into work and training	Each Employment Partnership Officer has a variety of different services that we can signpost residents to for tailored support. Employment & Training	Community Investment Hotline 0300 020 0549 Community.investment@shgroup.org.uk
Help with the costs of training and finding employment	Our Working Opportunities Fund can help you with costs related to getting into training and employment. This can include travel costs, course materials, work equipment etc.	Community Investment Hotline 0300 020 0549 Community.investment@shgroup.org.uk
Resources and online support	Residents can access 100's of free online training courses and online career coaching and skills matching. Our employment and training webpages contain a range of resources and advice that is updated regularly	Community Investment Hotline 0300 020 0549 Community.investment@shgroup.org.uk
Work placements	Also manage and create work placements within SHG for up to 6 months. Work Placements	Work Placements – Sharon Oakley Sharon.oakley@shgroup.org.uk

Volunteering

Volunteering	A range of volunteering opportunities both within SHG and externally. Volunteering	Volunteering – Marian Patterson Marrian.Patterson@shgroup.org.uk
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Cost of Living Crisis Support

Cost of Living Crisis Support	If you know of any resident struggling with the cost of day to day essentials, particulalry, food and fuel, please make a referral to our Hardship Fund	Email the residents name, contact details and a brief description of their need to Hardship@shgroup.org.uk
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Please check out our **website**.

